

CAMPUS DINING 101

EVERYTHING YOU NEED TO KNOW TO MAKE THE MOST OF YOUR CAMPUS DINING PLAN

LOCATIONS & HOURS OF OPERATION

Gold Rush Dining Hall

All you care to eat dining facility

Monday - Friday | 7:00 AM - 8:00 PM

Saturday - Sunday | 10:00 AM - 7:00 PM

Flatz

Café - We proudly serve Starbucks

Monday - Friday | 7:30 AM - 2:30 PM

Umami

Ramen Bowls, Fusion Bowls, & Sushi

Monday - Friday | 10:30 AM - 6:00 PM

Vulcan Express

Self-serve micro market

Monday - Friday | 6:00 AM - 12:00 AM

Saturday - Sunday | 8:00 AM - 12:00 AM

Vulcan Market @ Vulcan Village

Self-service micro market

Open 24/7 with Student ID access

Natali Food Court

Monday - Saturday | 11 AM - 11 PM

Sunday | 4:00 PM - 11:00 PM

Hours of operation subject to change.

DINING PLANS

Available To All Students

The following Dining Plans include a designated number of meals per week that reset every Monday morning

19 Weekly Plan - \$2,475

Includes \$225 Dine Dollars

14 Weekly Plan - \$2,375

Includes \$225 Dine Dollars

10 Weekly Plan - \$2,275

Includes \$225 Dine Dollars

Only Available To Commuter Students & Vulcan Village Residents

In Addition to Weekly Plans

The following Dining Plans contain a specific number of meals to use at your own pace throughout the duration of the semester

75 Block Plan - \$820

Includes \$125 Dine Dollars

40 Block Plan - \$510

Includes \$125 Dine Dollars

Pricing shown is per semester. Dining Contracts are per academic year (two semesters, Fall and Spring). Dining Plan charges are subject to change and such changes shall take precedence over existing charges. All charges are subject to Council of Trustee approval.

DINING PLAN BASICS

All Dining Plans come with five **guest meals** for students to use at the Gold Rush to treat a friend, family member, or guest to a meal. Students can also choose to use them on themselves.

Meal Exchanges are predetermined meal combinations that may be purchased in exchange for a meal swipe. Meal Exchanges may be used on select menu items at retail dining locations, and can be used on Meal Exchange Vending Machines.

Meal Equivalency is a \$7.50 balance that can be put toward the total of your retail food and beverage purchases. Additional order balances can be paid with Dine or Shop Dollars, or Credit. Meal Equivalencies can be used at all campus dining retail locations.

Dine Dollars are additional spending dollars that come with your Dining Plan. These can be used to make purchases at all campus dining and vending locations.

HOW TO SELECT YOUR DINING PLAN

Step 1: Start by logging into <https://my.pennwest.edu>

Step 2: Click on the "Housing and Dining" portal

Step 3: Click on the drop-down arrow for "Contracts" and select the Dining Services contract

Step 4: Review the information, then type your name or use the pad to sign - if you are under 18, an email will be sent to your parent/guardian with a link for that person to co-sign

Step 5: Click "Continue"

Step 6: Select your desired Dining Plan and click "Submit"

No payment is necessary to add a Dining Plan prior to the start of the semester. The charge will be added to your student account.

GOLD RUSH

Our all you care to eat dining facility contains the following stations -

Homestyles

Classic homecooked and international favorites

Clarity

Offerings made free of the 9 major allergens

Roots

Vegan and vegetarian meals consisting of plant-based proteins

Smoke and Fire

Grilled favorites such as chicken, burgers, and French fries

Trattoria

Specialty pizzas and pastas

Carvery

Build your own deli sandwich featuring a variety of fresh meats and cheeses

Nutribar

Composed salads, specialty soups, fresh cut greens, and toppings

Bakery

Sweet treats, including house-made gelato, made daily by our in-house bakery team

GENERAL INFO

Can I change my Dining Plan?

Yes - Students are able to **decrease or cancel (or Commuter Students can cancel)** Dining Plans through the Housing and Dining Portal until the Friday before the start of the semester (8/22/25 and 1/16/26) by 4:00 PM. Students are able to **increase** dining plans until the first Friday of the semester (8/29/25 and 1/23/26) by 4:00 PM. Changes and cancellations submitted after Dining Plans have become active for the semester are subject to additional fees.

What happens to unused Dine Dollars?

Any Dine Dollars remaining in your account at the end of the Fall Semester will carry over into the Spring Semester. Dine Dollars must be expended by the end of the Spring Semester.

What if I have dietary restrictions?

Our dining program can accommodate medical dietary requirements and assist you in choosing wisely if allergies are a concern. For severe allergies and medical conditions that require specialized diets, please contact the Office for Students with Disabilities, at osd-cal@pennwest.edu. For general information or questions, email our Resident Director, Melinda Gibson, at gibson_m@pennwest.edu. We have a dietitian who visits campus twice a month and is available for consultations, if needed.

MOBILE ORDERING

Step 1: Download the *Transact Mobile Ordering* app through the App Store or Google Play. If you already use the app - uninstall and reinstall before following the remaining steps.



Step 2: Select *PennWest California* and hit continue.

Step 3: Log in with your Campus ID and password. (Example: ABC1234 without the pennwest.edu)

Step 4: Select your preferred dining location.

Step 5: Select your preferred Tender Method.

Step 6: Place your order.

Step 7: Present your QR code to pick up your order.

STAY CONNECTED

Important Dining Contacts

Melinda Gibson

Resident Director

gibson_m@pennwest.edu

Kaitlyn Collins

Marketing Specialist

collins_k@pennwest.edu

Briana Negrón

Catering Director

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