



Believe in What We Can Do Together

# Your Guide To Eating Great! Dining at Keuka College 2021 - 2022 Academic Year

### Welcome to a fresh approach!

Campus dining is a big part of the college experience.

At AVI Fresh, our goal is to provide a variety of healthy foods, made from scratch, in a fun atmosphere. We work to enrich your dining experience by making it eventful and enjoyable.

We continuously adapt to keep pace with your ever changing schedules, lifestyles, preferences and nutritional needs.

We always encourage your involvement and input.

Geiser Dining Commons offers a variety of innovative concepts and a full range of culinary choices from traditional to international dishes.

Visit the Wolf Den Café featuring a We Proudly Serve Starbucks and pair your favorite barista-style crafted beverage with a sweet treat or pastry. Craving more? Select options from our customizable bistro menu for a delicious lunch or snack!

We look forward to serving you, and trust your academic year will be an exciting, rewarding and memorable experience.



## WHAT'S COOKING Your Dining Options

We feature an extensive lineup of culinary platforms and are dedicated to your total and complete satisfaction. We provide a diverse menu selection of made-to-order and quick-service selections as well as daily specials at our venues.

#### Retail Venue



Our We Proudly Serve Starbucks and Wolf Den Café offer an array of popular Starbucks coffee blends, a full lineup of barista crafted coffee specialty drinks and gourmet teas. In the mood for something sweet? We

have just the answer. Our freshly baked sweet and savory pastries, scones, muffins, bakery fresh bagels and more are served throughout the day. Craving a bit more? Select from a variety of crafted signature sandwiches and freshly prepared salads from our full bistro menu.

#### Dining Hall

#### Geiser Dining Commons

Geiser Dining Commons offers guests an all-you-careto-enjoy dining location. Featuring signature concepts offering house-made pizzas, grilled specialty items, roasted deli selections and much more! Be sure to save room for dessert! All of our bakery items are made in house by our very own pastry chef!

In a hurry? Stop in and select from our Fresh to Go! options made fresh for you everyday!



### **Hours of Operation**

#### Wolf Den Café

Monday - Friday 9:00 AM - 6:00 PM

#### **Geiser Dining Commons**

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Breakfast	7:30 AM -	10:30 AM
Lunch	11:30 AM -	1:30 PM
Dinner	5:00 PM -	7:30 PM
Late Night	8:00 PM -	10:00 PM

#### Saturday - Sunday

Brunch	10:30 AM -	1:30 PM
Dinner	5:00 PM -	6:30 PM
Late Night	8:00 PM -	10:00 PM

Hours listed are adjusted to accommodate COVID-19 restrictions and are subject to change.

## CONVENIENT & FLEXIBLE Meal Plans

Students are required to purchase a dining meal plan with meal swipes to use for an all-you-care-to-enjoy meal at the dining halls or to use for a designated meal in the retail locations. Wolf Bucks act as cash and may be used at any retail dining venue.

#### Meal Plan Packages by Semester

Plan	Meal Swipes	Retail Meal Combo	Wolf Bucks	Student Eligibility
Green and Gold	Unlimited			All Students
Oak 19	14	5		All Students
Lakeside 10	8	2		Strong and Keuka Park Apartments
Wolf Pride 30	30		\$50	Commuter Students
Wolf Pride 50	50		\$100	Commuter Students

Commuter students are eligible to sign up for any of the plans above.

#### Meal Swipes

 Meal swipes provide students a rounded meal selection during each meal period. One meal swipe equals one meal

#### Wolf Bucks

- Wolf Bucks do not carry over from semester to semester and expire at the end of each semester.
- Once students deplete their Wolf Bucks, they have the option to use a credit or debit card. Additional Wolf Bucks can be purchased through Student Accounts located in Ball Hall.

Visit AVIServes.com/keuka/create and click on Meal and Dining Plans for more information.

## WOLF DEN CAFÉ Meal Combos

Breakfast 9:00 AM - 10:30 AM

**Select Entrée** Breakfast Sandwich, Bagel with Cream Cheese or Bakery Muffin

Select Side Yogurt Cup, Fruit Cup or Fresh Whole Fruit

**Choose Beverage** Grande Hot Tea, Grande Coffee, Fountain Beverage or Bottled Selection from Combo Cooler

#### Lunch and Dinner 10:30 AM - 6:00 PM

**Select Entrée** Create-Your-Own Sandwich, Flatbread, Salad or Specialty Sandwich OR Select from any of our Fresh to-go! Entrées and sides.

**Select Side** Fresh Whole Fruit or Selection from Combo Chip Assortment

**Choose Beverage** Grande Hot Tea, Grande Coffee, Fountain Beverage or Bottled Beverage Selection from Combo Cooler

**Dessert** House-made Cookie Pack



## GEISER DINING COMMONS Fresh to GO! Combos

Select Entrée Fresh To Go! Entrée Salad, Sandwich or Wrap

**Select Side** Fresh Whole Fruit or a Selection from our Combo Chip Assortment

**Choose Beverage** Fountain Beverage or Bottled Selection from Combo Cooler

**Dessert** House-made Cookie Pack

# Food Allergens and Preferences

The student are encouraged to meet with the Executive Chef or the Director of Dining Services to learn how to safely navigate the dining locations and discuss appropriate dining options.

The student is responsible for communicating any questions or concerns to the chef managers or dining supervisors in the dining facilities. We always recommend personal interaction with our management staff to obtain the most accurate information at the time of meal service.

Please report your food allergy to Keuka College Health Services at health@keuka.edu prior to arrival on campus.

Should you need further assistance regarding food allergies or dietary restrictions, please contact the Health Services office at Keuka College.

The requested health information will be kept on file by Health Services.

#### **GLUTEN SENSITIVE**

The student should contact the Director of Dining Services at pschopp@avifoodsystems.com. All students with celiac disease or non-celiac gluten sensitivity must meet with the dietitian and the Chef Manager in the dining facilities most frequently visited.

The gluten sensitive (GS) icon indicates that a selection contains no gluten in the ingredients, such as wheat, barley or rye. However, Keuka College is not a gluten-free campus, and incidental gluten may still be present in GS labeled foods.

### Menu Labeling

The "Food Allergens & Preferences Guide," posted in each dining location, highlights the icons that are used to designate food allergens, as well as vegetarian, vegan and gluten sensitive options.

Menus are posted at every station in the dining halls, which list ingredients and identify the top eight food allergens (eggs, fish, milk, peanuts, shellfish, soy, tree nuts and wheat) with icons.

Menus are also posted on our website AVIServes.com/keuka/menus.

While we make every effort to provide accurate information, the manufacturers of commercial foods we used within our menus, could change the formulation of, or substitute products at any time without notice. Substitutions may also be made during food preparation.

Students with food allergies should discuss questions or concerns about specific food items with the chef managers in the dining hall.











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AVI Fresh makes every attempt to identify ingredients that may cause allergic reactions for those with food allergies. AVI Fresh does not have a gluten-free or allergen-free kitchen. We adhere to ServSafe practices to avoid cross-contamination and cross-contact.

## GIFTS AND RECIPES Programs

We offer diverse foods that reflect the students we serve at AVI Fresh. This section covers our current programs and menus catered to offer a wide variety of tastes and flavor profiles.

Be sure to visit our website at AVIServes.com/keuka to submit your ideas and suggestions to the AVI Fresh culinary team!

### Recipes from Home

Just like home! Whether it's pot roast, stew or homemade mac and cheese, if it's selected, it's made with your family

recipe. Bring your best dish to the table and if we pick it, the whole school gets to taste it.

Let us feature your dish in the dining hall! Get involved by sharing your special preparation tips and tricks.



#### Gifts from of Home

Parents, family members and friends can stay connected to their student at Keuka College through the gift of food. Whether it be a birthday celebration, a get well basket or a positive energy kit, we can help!

We've made the process easy! A few details and a couple of clicks and your order is underway.

Want to make it even more special? Contact our catering department and we'll arrange something unique just for your student.

Visit AVIServes.com/keuka/engage and click on Gifts from Home for more details and ordering instructions or call 518.279.5652

### Catering

When it comes to a perfectly planned and executed catered event, no one comes close to AVI! Our corporate and staff chefs are experienced, highly trained, innovative food service specialists able to create any menu selection you can think of ... and many of which you've only dreamed.

Only a company with our local presence and vast resources can truly understand the complexities of making an event an unforgettable experience.

AVI provides delectable menus, perfect presentation and incomparable service. From backyard barbecues to upscale banquets, tell us exactly what you want and we'll deliver!

Visit aviserves.com/keuka/catered-events to get started, or contact Director of Catering, John Werczynski at jwerczynski@avifoodsystems.com Dining Services: 315.279.5652

## DINING ON CAMPUS Meal Plan FAQ

#### What if I forget my student ID card?

Please visit the Housing and Residence Life Office in Dahlstrom Student Center.

## What do I do if I want to change my current meal plan to an alternate option?

Students have the option to change their meal plans within the first (2) full weeks at the start of each semester. This can be done by visiting the Housing and Residence Life Office in Dahlstrom Student Center.

#### Can I lend a friend a meal swipe?

Students are not allowed to exchange student ID cards. All dining swipes are intended solely for the student associated with the ID card upon entering any location on campus.

#### Can I swipe a guest?

Each meal plan includes one guest swipe for students to use for an accompanied guest per semester. These guest swipes do not roll over from semester to semester and expire the last day of final exam weeks for both fall and spring sessions.

#### How do I provide feedback to AVI Fresh?

Please visit aviserves.com/keuka and click on the engage tab, Share Your Experience. We will respond within 48 hours. You can always visit the AVI Fresh Dining Services Office in Geiser Dining Hall, provide comments and suggestions in our Share Your Thoughts box or contact us at 315.279.5279.



### Share Your Experience

We value your insight on your experience. Your honest feedback ensures that we fully understand your satisfaction with our services and enables us to better serve you in the future. You are invited to speak to us in person or use the website to submit your feedback. Thank you for choosing AVI Fresh and we look forward to serving you again soon!

Visit AVIServes.com/keuka/share-your-experience to submit your feedback.



Look for these posters around campus and scan the QR code! It's that easy. We can't wait to hear from you!











# WE VALUE YOUR FEEDBACK Text the Manager

Text the Manager offers students an anonymous way to ask questions or provide feedback during their visit to any dining location through the use of their mobile phone.

315.322.7973

Texting is FREE and easy!

Look for posters displayed in the dining hall and retail venue.

# we're here to serve you Contact Information

Phillip Schopp	Director of Resident Dining	pschopp@avifoodsystems.com	315.279.5279
<b>Korey Goodman</b>	Executive Chef	kgoodman@avifoodsystems.com	315.279.5380
John Werczynski	Director of Catering	jwerczynski@avifoodsystems.com	315.279.5652
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