

# IMPORTANT SAFETY UPDATES to serve you better.

As you arrive on campus this fall we want you to know that AVI Fresh Dining Services has been working diligently to ensure the safety of our customers and team members as we open our doors once again. Working within the CDC guidelines and through guidance of NY Forward, we have devised a comprehensive re-opening plan to ensure safe food service to our customers.

Whether you are a returning guest or a first time customer, dining will look a bit different this Fall. While we understand this is not ideal, please know that all of these measures have been implemented with safety in mind. Below we are outlining our general plan for fall operations, subject to change as the needs of the community change.

**Mobile Ordering** Log into the KC portal and click on the AVI logo to get started!

- Order ahead from your mobile device for The Wolf Den Café
- Delivery is not available

## **Carry-out**

- The Wolf Den Café is all carry-out at this time.
- Geiser Dining Commons has Fresh to Go! hot and cold options available for takeout.

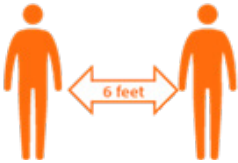
## **Basic information**

- Masks are required in all of our locations.
- Social distancing protocols in place.
- Enter and Exit signs are up to direct traffic flow.
- Use of reusable mugs and bottles is suspended.
- Individually wrapped items will be offered whenever possible.
- Increased disinfection and sanitation protocols.
- Adhering to the constantly updated guidance from the CDC, Department of Health and NY Forward.



# Dining Safety Guidelines

We are taking every precaution to ensure the safety of our guests. Please take a moment to review the safety guideline below. Be sure to look for signs and floor markings posted throughout the dining locations. If you have any concerns or questions upon entering the locations, please ask for an AVI Fresh team member! We will be happy to assist you.



## SOCIAL DISTANCING

- Please keep 6 feet of distance between yourself and others
- Look for markings on the floor for distancing recommendations



## FACE COVERINGS

- Face coverings are needed to enter all dining locations
- As face coverings are required, we appreciate you speaking as loudly as possible to ensure the accuracy of your order



## SERVICE STYLES

- We have suspended self-service selections
- Please look for additional packaged selections throughout the retail dining locations
- Reusable mugs/cups have been suspended
- All locations have been reduced to 50% capacity
- Maximum allowable time at tables is 45 minutes



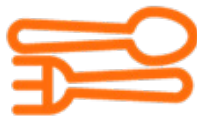
## ENHANCED CLEANING & SANITATION

- Our team is working diligently on an aggressive and thorough cleaning schedule
- Thank you for your patience as we work to serve you quickly and efficiently



## INFRASTRUCTURE UPDATES

- Certain stations have been modified to reduce touch points and provide additional physical barriers



## UTENSILS AND CONDIMENTS

- Wrapped utensils and condiments are now available from an AVI Fresh team member

These safety guidelines are accurate at time of publication.

Please note, all guidelines are subject to change as additional updates and/or protocols are communicated from local, state and federal authorities, the College and or AVI Foodsystems.